

Regina Community Plan 2007: A Home for All

Appendix X:

Interview and Focus Group Questions

prepared for the Regina Homelessness Committee
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Regina Community Plan 2007

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COMMUNITY VOICES: RECOMMENDATIONS FROM PEOPLE WHO ARE HOMELESS OR AT RISK OF HOMELESSNESS

Community Voice Sessions 2 (Homeless and at-risk to be homeless) Interview Protocol

1. How long have you been coming here?
2. Could you describe a typical day for you? (food, shelter, health, other programs, activities)
3. What brings you here?:
4. What services do you find helpful?
 - a) shelter
 - b) food
 - c) health care
 - d) work
 - e) others programsDescribe these...
5. What do you feel would be of most help to you? What do you feel you need or are missing?
6. What's not helpful in terms of services?
7. What are other barriers that you face?
8. If you could change things to help your situation what would you change? What would you do?
9. We're trying to make things better for, what should we know?
10. Would you like to add anything else?

COMMUNITY AGENCY INTERVIEWS, FOCUS GROUPS AND PROJECT EVALUATIONS

I. Current Situation and Future Goals

Phase 1 of Regina's Supporting Community Partnership Initiative principally funded capital projects, whereas in the second phase, a shift towards funding transitional, supportive and preventive services was undertaken.

The focus of this process – Phase 3 – is to clarify what has changed and consequently, what needs are now being seen in the community – and to establish what the priorities should be and the most effective way to respond to these needs in the future.

- 1) What, in your opinion, has changed since the last time we consulted you on this issue? (Demographics – age of people seeking services, numbers, gender? Policy? Funding?)
- 2) What are the current **BARRIERS** preventing people from moving from transitional housing to situations of more stability? (Please be as specific as possible.)
- 3) What are the **GAPS** in service, preventing this transition? (Please be as specific as possible.)
- 4) What is needed to address these barriers and gaps? (Policy change, funding structure, support services?)
- 5) **VISIONING:** How would you like Regina's housing situation to be in 20 years? How would life be different for Regina residents if this situation were achieved? What three key things need to change or be implemented in order to achieve this situation? What key values or beliefs would you most like to guide objectives and activities for achieving this situation?
- 6) Please review the above and **PRIORIZE** the areas you consider to be fundamental to moving into the future.

II. Strategic Objectives

There were two strategic objectives to the 2003-2006 Community Plan (page 3-4):

*“**Building Community** – Enhancing collaboration and building capacity so that the community works together and people who are at risk for or experience homelessness build their capacity to reach their maximum level of independence.*

***Circle of Supports** – Preventive, emergency, transitional, outreach and follow-up services available for those who either experience, or are at risk for homelessness so they reach their maximum level of self-sufficiency.”*

- 1) In your opinion, to what degree have the two strategic objectives been met:

- 2) What factors have contributed to the achievement of these goals?

- 3) What factors have prevented the realization of these goals?

- 4) Given our discussion on what has changed since the last consultation, current barriers and gaps associated with people moving from transitional to stable housing, and your vision for the future – what strategic objectives would you like to see adopted for Phase 3? Please highlight the two most important in your opinion.

III. Project Update

Agency Name:

Project:

Date and amount of funding received:

These questions are designed to assess the impact of homelessness funding on the services being provided; to understand how and in what way these projects have met the needs of Regina's homeless population and/or those at risk of becoming homeless.

- 1) Generally speaking, what has been the impact of your project? (Has it helped? In what way? How much? Please elaborate but be as specific as possible!)

- 2) What specific aspects of your project do you consider to be the most successful/least successful?

- 3) What do you think is required in order to address the least successful aspects?

- 4) To what degree is your project working in the way that it was envisioned? (Did it turn out as expected/wanted? If not, how is it different and why? What would need to change in order to fulfill your original vision – or is what evolved sufficient/better? Why?)

INTERVIEWS WITH GOVERNMENT AND KEY SERVICE AND HOUSING PROVIDER MANAGERS AND POLICY ANALYSTS

Interview questions: Regina Community Plan 2007

Part A: past to present

1. What do you see as the most significant changes that have occurred in the past three to five years in Regina regarding:
 - a. your housing and/or homelessness programs
 - b. housing programs in general
 - c. homelessness programs in general
2. What do you see as the best successes during this time period:
 - a. for your organization
 - b. in general

Part B: future directions to better assist homeless and at risk people to move from crisis to more stable housing

3. In general, what new policies or programs would you suggest to achieve a stronger continuum?
4. What opportunities and resources exist in Regina to support a stronger continuum?
5. Which issues do you see as a priority to address to bring about a stronger continuum?
6. Within the general homeless and at risk population, are there particular groups who face more challenges than others in moving from crisis to more stable housing?
7. What is the broad direction in which your organization is moving regarding crisis and stable housing and the continuum, or is it staying the same?
8. What, if any, specific new policy or program initiatives is your organization planning to implement in the near future?

Part C: general visioning

9. How would you like Regina's housing situation to be in 20 years?
10. How would life be different for Regina residents if this situation were achieved?
11. What three key things need to change or be implemented in order to achieve this situation?
12. What key values or beliefs would you most like to guide objectives and activities for achieving this situation?