

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #1 **Albion Neighbourhood Services**
 86 Guided Court, Unit 10, Toronto (Ward: 01)

Organization Summary:

This organization is located in the Etobicoke York Community Council District and works with local residents. Services include information and referral, case management, an income tax clinic, a juvenile probation officer, a community access program, immigrant settlement services, and advocacy. Services for people who are homeless or at risk of homelessness include the Etobicoke Housing Help Centre, a range of services to help people find and maintain housing, and high-support street outreach.

Project(s) Description(s):

Etobicoke Housing Help

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 1 and 6 and serves clients in the Etobicoke York Community Council District, including in priority neighbourhoods. Housing help services are provided for people who are homeless or at risk of homelessness. Services include assistance accessing and maintaining housing, landlord-tenant education, mediation, money management, seasonal utility grants, and follow-up support. In 2008, 1,316 clients were assisted through this project. It is delivered by a staff of 4.92 FTEs, and is funded by multiple sources which include the City.

Rent Bank Access Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Wards 1 and 6 serves clients in the Etobicoke York Community Council District, including in priority neighbourhoods. This project provides support to low income households to help stabilize their housing and prevent eviction. Services include access to interest-free loans, seasonal utility grants, mediation, and counselling. In 2008, 234 clients were granted loans through this project. It is delivered by a staff of 1.03 FTEs.

Streets to Homes Follow-up Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

The Streets to Homes Follow up project provides housing follow-up services to individuals who were homeless or at risk of homelessness and have been housed by the Streets to Homes Outreach team. Services include follow up support services for up to one year from the date of placement. Follow up support workers meet with clients on an ongoing basis, and through case management and case planning, are expected to monitor each individual's progress. Follow-up support workers assist clients in building partnerships with the community-based agencies and mainstream services in their home area to establish stronger ties to their new community and acquire the necessary tools and skills to gain control over their lives and personal circumstances. In 2008, 15 clients were assisted through this project. It is delivered by a staff of 0.73 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
Etobicoke Housing Help	\$213,893.76	\$218,171.64	\$218,171.64
Rent Bank Access Centre	\$51,000.00	\$52,020.00	\$52,020.00
Streets to Homes Follow-up Services	\$54,100.80	\$55,182.82	\$55,182.82
Total:	\$318,994.56	\$325,374.46	\$325,374.46

Recommendation:

This organization is recommended for funding up to \$325,374.46, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #2 **Central Neighbourhood House**
 349 Ontario St, Toronto (Ward: 28)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with local residents. Services include social, recreational and educational programs for people of all ages. Services for homeless people include follow-up supports, low cost voice mail, assistance to find and maintain housing and home making services.

Project(s) Description(s):

Vulnerable Seniors Housing Support Project

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and serves low income isolated seniors in the ward and adjacent wards through eviction prevention assistance. Services include assistance which enables seniors to access and maintain appropriate housing and support services in the community. In 2008, 62 clients were assisted through this project. It is delivered by a staff of 1.1 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Vulnerable Seniors Housing Support Project	\$54,155.94	\$55,239.06	\$55,239.06
Total:	\$54,155.94	\$55,239.06	\$55,239.06

Recommendation:

This organization is recommended for funding up to \$55,239.06, which includes a 2% increase.

Conditions:

Additional conditions of funding have been attached to the Letter of Understanding between the City and the organization.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #3 **Centre for Equality Rights in Accommodation**
 340 College St, Ste 101A, Box 23, Toronto (Ward: 20)

Organization Summary:

The Centre for Equality Rights in Accommodation (CERA) is located in the Toronto and East York Community Council District. The organization assists individuals facing discrimination in maintaining and accessing housing, mediates with landlords, conducts research on housing and human rights issues, and provides public education around housing issues and the removal of barriers facing disadvantaged groups.

Project(s) Description(s):

Early Intervention

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 20 and serves clients from wards across the City. This project prevents homelessness by providing early intervention services to tenants at risk of eviction. Services include: providing information and referrals to tenants regarding the Residential Tenancies Act, the eviction process and eviction prevention resources; mediation/advocacy with housing providers and income support workers; outreach to housing providers about eviction prevention resources and CERA's early intervention services; public education on eviction prevention; and, assistance in the development of locally based tenant support networks. In 2008, 1,054 clients were assisted through this project. It is delivered by a staff of 1.06 FTEs.

Project	2009 Allocated	2010 Requested	2010 Recommended
Early Intervention	\$79,122.42	\$80,704.87	\$80,704.87
Total:	\$79,122.42	\$80,704.87	\$80,704.87

Recommendation:

This organization is recommended for funding up to \$80,704.87, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #4 **Children's Aid Society of Toronto**
 33 Charles St E, Toronto (Ward: 27)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with families. Services include family counselling and supervision, child protection services, adoption, adoption disclosure, foster care services and recruitment, pregnancy counselling, and other community work including partnering with agencies that assist former youth in care who are homeless or at risk of homelessness with obtaining and maintaining housing.

Project(s) Description(s):

One Stop Housing

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and serves clients in wards across the City. This project provides assistance to youth who are risk of homelessness to find and maintain appropriate housing. Services include support, mediation, housing workshops with youth and recruitment of landlords. This project is operated by Pape Adolescent Resource Centre, a program of Children's Aid Society of Toronto. In 2008, 123 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
One Stop Housing	\$55,071.72	\$56,173.15	\$56,173.15
Total:	\$55,071.72	\$56,173.15	\$56,173.15

Recommendation:

This organization is recommended for funding up to \$56,173.15, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #5 **COSTI Immigrant Services**
 1710 Dufferin St, Toronto (Ward: 17)

Organization Summary:

This organization is located in the Etobicoke York Community Council District and works with immigrant communities across the City of Toronto. Services include programs for all ages such as educational, vocational and rehabilitation counselling/training, settlement services, referral, and advocacy. Services for people who are homeless or at risk of homelessness include the North York Housing Help Centre, a rent bank, and drop-in services.

Project(s) Description(s):

North York Housing Help Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 17 and serves clients from wards in the North York and Etobicoke York Community Council Districts, including in priority neighbourhoods. It provides a full range of housing supports and referrals to people who are homeless or at risk of homelessness. This project helps people find and keep housing, and uses a case management model of service to provide long term supports for those who need higher levels of support to obtain and keep housing. The drop-in provides additional support to homeless clients and marginally housed women and children by offering an opportunity to build informal support networks, reduce social isolation, and by making volunteer and mentorship opportunities available. In 2008, 1101 clients were assisted through this project. It is delivered by a staff of 6.1 FTEs, and funded by multiple sources which include the City.

Rent Bank Access Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 17 and serves clients from wards in the North York and Etobicoke York Community Council Districts, including in priority neighbourhoods. This project provides information and support to low income households to help stabilize their housing and prevent eviction. Services include access to interest-free loans, seasonal utility grants, mediation and counselling. In 2008, 136 clients were granted loans through this project. It is delivered by a staff of 1.1 FTE, and funded by multiple sources which include the City.

Streets to Homes Follow-up Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

The Streets to Homes Follow up project provides housing follow-up services to individuals who were homeless or at risk of homelessness and have been housed by the Streets to Homes Outreach team. Services include follow up support services for up to one year from the date of placement. Follow up support workers meet with clients on an ongoing basis, and through case management and case planning, are expected to monitor each individual's progress. Follow-up support workers assist clients in building partnerships with the community-based agencies and mainstream services in their home area to establish stronger ties to their new community and acquire the necessary tools and skills to gain control over their lives and personal circumstances. In 2008, 14 clients were assisted through this project. It is delivered by a staff of 1.1 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
North York Housing Help Services	\$321,302.57	\$327,728.62	\$327,728.62
Rent Bank Access Centre	\$51,000.00	\$52,020.00	\$52,020.00
Streets to Homes Follow-up Services	\$54,100.80	\$55,182.82	\$55,182.82
Total:	\$426,403.37	\$434,931.44	\$434,931.44

Recommendation:

This organization is recommended for funding up to \$434,931.44, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #6 **Cross Toronto Community Development Corporation (Fresh Start Cleaning)**
 761 Queen St W, Ste 207, Toronto (Ward: 19)

Organization Summary:

This organization, also known as Fresh Start Cleaning, is located in the Toronto and East York Community Council District and provides extreme cleaning and maintenance services for tenants. This non-profit company is staffed by psychiatric survivors. Services for people at risk of homelessness include cleaning and follow-up services for tenants facing eviction due to the condition of their homes.

Project(s) Description(s):

Extreme Cleaning

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 19 and serves clients in wards west of Yonge Street, including in priority neighbourhoods. This project provides extreme cleaning services to tenants experiencing mental illness, physical disabilities, and/or addictions who have been unable to keep their living quarters up to public health standards, and are in imminent danger of being evicted. The project provides follow-up supports and cleaning kits to ensure clients learn the skills to maintain a clean, living environment and avoid eviction. In 2008, 47 clients were assisted through this project. It is delivered by a staff of 1.85 FTEs.

Project	2009 Allocated	2010 Requested	2010 Recommended
Extreme Cleaning	\$58,747.92	\$59,922.88	\$59,922.88
Total:	\$58,747.92	\$59,922.88	\$59,922.88

Recommendation:

This organization is recommended for funding up to \$59,922.88, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #7 East York/East Toronto Family Resources
 947 Queen St. East, Toronto (Ward: 30)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with local residents. Services include family support programs, early learning centres, and cultural and linguistics supports. Services for people who are homeless or at risk of homelessness include the East York Housing Help Centre, a rent bank, an online resource for housing workers and landlords, and training for housing workers.

Project(s) Description(s):

EYET Housing Help Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 31 and serves clients from wards in the Toronto and East York and Scarborough Community Council Districts, including in priority neighbourhoods. This project provides people who are at-risk of homelessness with housing assistance, eviction prevention and housing stabilization. Services include tenant landlord mediation, individualized support, assistance finding and keeping housing, and housing information and referrals. It is also an access point for Rent Bank and Housing Connections. In 2008, 508 clients were assisted through this project. It is delivered by a staff of 1.057 FTEs.

Landlord Connect

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 30 and serves all wards across the City by providing a coordinated resource by connecting housing workers with landlords and vacancies. Services include a web-based, and in-person, tool that allows housing workers the opportunity to access up-to-date and detailed housing lists. It also provides the opportunity for landlords to list their vacancies for free, and provides them with information on housing help and other City services. In 2008, 249 landlords and 454 housing workers were assisted through this project. It is delivered by a staff of 3.3 FTEs.

Rent Bank Access Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 31 and serves clients from wards in the Toronto and East York and Scarborough Community Council Districts, including in priority neighbourhoods. It provides information and support to low income households to help stabilize their housing and prevent eviction and homelessness. Services include access to interest-free loans, seasonal utility grants, mediation, and counselling. In 2008, 34 clients were assisted through this project. It is delivered by a staff of 1.057 FTEs.

Streets to Homes Follow-up Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

The Streets to Homes Follow up project provides housing follow-up services to individuals who were homeless or at risk of homelessness and have been housed by the Streets to Homes Outreach team. Services include follow up support services for up to one year from the date of placement. Follow up support workers meet with clients on an ongoing basis, and through case management and case planning, are expected to monitor each individual's progress. Follow-up support workers assist clients in building partnerships with the community-based agencies and mainstream services in their home area to establish stronger ties to their new community and acquire the necessary tools and skills to gain control over their lives and personal circumstances. In 2008, 20 clients were assisted through this project. It is delivered by a staff of 1.057 FTEs.

Project	2009 Allocated	2010 Requested	2010 Recommended
EYET Housing Help Centre	\$54,155.65	\$55,238.76	\$55,238.76
Landlord Connect	\$202,878.00	\$206,935.56	\$206,935.56
Rent Bank Access Centre	\$51,000.00	\$52,020.00	\$52,020.00

Streets to Homes Follow-up Services	\$54,100.80	\$55,182.82	\$55,182.82
Total:	\$362,134.45	\$369,377.14	\$369,377.14

Recommendation:

This organization is recommended for funding up to \$369,377.14, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #8 **Evangel Hall**
 552 Adelaide St. W., Toronto (Ward: 20)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with local residents. Services include a women's group, youth program, budget and employment assistance, a food and nutrition program, a clothing shop and Alcoholics Anonymous/Narcotics Anonymous meetings. Services for people who are homeless or at risk of homelessness include 84 units of housing and supports, voluntary trusteeship for local residents, a drop-in, and supports for people with mental health/addiction issues.

Project(s) Description(s):

Housing Support

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 20 and primarily serves clients in the ward and adjacent wards. This project provides assistance to people who are homeless and at-risk of homelessness to find and maintain appropriate housing. Services are offered through a case management approach. In 2008, 229 clients were assisted through this project. It is delivered by a staff of 1.0 FTE and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Support	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #9 **Fife House**
 490 Sherbourne Street, 2nd Floor, Toronto (Ward: 27)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with low-income women and men living with HIV infection or AIDS. Services include permanent shared supported housing and supports. Services for people who are homeless or at-risk of homelessness include outreach, counselling, and assistance with accessing and maintaining housing.

Project(s) Description(s):

Access to Housing and Support

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and serves clients in wards across the City, including in priority neighbourhoods. This project provides assistance to people with HIV/AIDS who are homeless or at risk of homelessness. Services include individual assessment, counselling, assistance to access shelter, housing and other resources, and assistance to maintain housing. In 2008, 362 clients were assisted through this project. It is delivered by a staff of 2.1 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Access to Housing and Support	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #10 Flemingdon Neighbourhood Services

10 Gateway Blvd, Ste 104, North York (Ward: 26)

Organization Summary:

This organization is located in the North York Community Council District and works with residents primarily in the Flemingdon Park area. Services include information and referral, support groups for women, seniors, and children, a youth program, an income tax clinic, workshops, and newcomer settlement services. Services for people who are homeless or at risk of homelessness include a drop-in centre, and the East York/Flemingdon Park Housing Help Centre.

Project(s) Description(s):

Housing Support Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 26 and serves clients living in the Toronto and East York, North York and Scarborough Community Council Districts, including in priority neighbourhoods. This project provides housing help and eviction prevention services. Services include housing search assistance, assistance with subsidized housing, housing workshops for tenants and service providers, utility assistance, landlord outreach, and housing stabilization help. Eviction prevention services include education, advocacy, and processing Rent Bank applications. Housing services also operate off-site at several locations throughout the catchment area. In 2008, 2,408 clients were assisted through this project. It is delivered by a staff of 4.04 FTEs and funded by multiple sources which include the City.

Streets to Homes Follow-up Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

The Streets to Homes Follow up project provides housing follow-up services to individuals who were homeless or at risk of homelessness and have been housed by the Streets to Homes Outreach team. Services include follow up support services for up to one year from the date of placement. Follow up support workers meet with clients on an ongoing basis, and through case management and case planning, are expected to monitor each individual's progress. Follow-up support workers assist clients in building partnerships with the community-based agencies and mainstream services in their home area to establish stronger ties to their new community and acquire the necessary tools and skills to gain control over their lives and personal circumstances and to remain housed. In 2008, 13 clients were assisted through this project. It is delivered by a staff of 1.036 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Support Services	\$193,124.25	\$196,986.74	\$196,986.74
Streets to Homes Follow-up Services	\$54,100.80	\$55,182.82	\$55,182.82
Total:	\$247,225.05	\$252,169.56	\$252,169.56

Recommendation:

This organization is recommended for funding up to \$252,169.56, which includes a 2% increase.

Conditions:

Additional conditions of funding have been attached to the Letter of Understanding between the City and the organization.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #11 Fred Victor Centre
 59 Adelaide Street East - 6th Floor, Toronto (Ward: 28)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with people who are homeless or at risk of homelessness. Services include: Women's Hostel, a 40-bed shelter for homeless women; Bethlehem United Shelter, a 60-bed shelter for homeless men and women; 194 units of shared housing for chronically homeless adults; an employment training and resource centre; a literacy program; a meal program and a day program for women.

Project(s) Description(s):

Harm Reduction Housing Access and Support

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and primarily serves clients in the Toronto and East York Community Council District. A harm reduction approach is used to deliver case management, financial trusteeship, housing support groups, and referrals for homeless and underhoused substance users who have difficulty accessing and maintaining housing. In 2008, 23 clients were assisted through this project. It is delivered by a staff of 1.0 FTE and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Harm Reduction Housing Access and Support	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #12 Hispanic Development Council
 179 John St., Ste. 300, Toronto (Ward: 20)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and is an umbrella organization for organizations committed to the social and economic development of the Spanish speaking community in the City of Toronto. Services include public education and policy analysis, workshops, conferences, and projects with member organizations. Services for people who are homeless or at risk of homelessness include a homelessness prevention project with Hispanic youth and their families.

Project(s) Description(s):

Hispanic Homelessness Prevention
 (Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 20 and serves clients from wards across the City, including in priority neighbourhoods. Housing support and crisis intervention services are provided for Hispanic youth and their families who are experiencing domestic conflict. Services include counselling, family reunification, eviction prevention, and community living improvement workshops. In 2008, 170 clients were assisted through this project. It is delivered by a staff of 1.25 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Hispanic Homelessness Prevention	\$53,093.04	\$54,154.90	\$54,154.90
Total:	\$53,093.04	\$54,154.90	\$54,154.90

Recommendation:

This organization is recommended for funding up to \$54,154.90, which includes a 2% increase.

Conditions:

Additional conditions of funding have been attached to the Letter of Understanding between the City and the organization.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #13 John Howard Society of Toronto
 60 Wellesley St.W., Toronto (Ward: 27)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with adults and youth across the City in conflict with the law. Services include counselling, housing, literacy, anger management workshops, and employment/vocational programs. Services for people who are homeless or at risk of homelessness include assistance with housing.

Project(s) Description(s):

First Things First: Offender Treatment & Housing

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and primarily serves clients in the ward and adjacent wards. This project provides a program in partnership with the Good Shepherd Centre to prevent homelessness amongst ex-offenders. The project assists the transition of ex-offenders from emergency to permanent accommodation and provides the individual supports needed to maintain stable housing. In 2008, 283 clients were assisted through this project. It is delivered by a staff of 2.0 FTEs.

Project	2009 Allocated	2010 Requested	2010 Recommended
First Things First: Offender Treatment & Housing	\$90,115.42	\$91,917.73	\$91,917.73
Total:	\$90,115.42	\$91,917.73	\$91,917.73

Recommendation:

This organization is recommended for funding up to \$91,917.73, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #14 **LOFT Community Services**
 205 Richmond St W, Ste 301, Toronto (Ward: 20)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with vulnerable people across the City, providing permanent and transitional co-operative housing, and support in several locations. Services for youth who are homeless or at risk of homelessness include Street Outreach Services, a drop-in, and housing help services.

Project(s) Description(s):

SOS - Access to Housing

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and serves clients in the Toronto and East York and North York Community Council Districts. This project assists homeless and at-risk youth involved in the sex trade to access and maintain housing. In 2008, 116 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
SOS - Access to Housing	\$56,322.05	\$57,448.49	\$57,448.49
Total:	\$56,322.05	\$57,448.49	\$57,448.49

Recommendation:

This organization is recommended for funding up to \$57,448.49, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #15 Massey Centre for Women
 1102 Broadview Avenue, Toronto (Ward: 29)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with young mothers and their children. Services include a 22-bed pre-natal residence, 27-unit transitional housing facility, individual and group counselling, life skills training, and a range of parenting supports. Services for young parents at-risk of homelessness include assistance finding and keeping housing.

Project(s) Description(s):

Housing Support for Young Families

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 29 and primarily serves clients in the ward and adjacent wards. This project provides support to vulnerable young families to prevent homelessness. Services include housing search support and long-term housing follow up support for families leaving Massey Centre residential programs, and for high-risk young families from the community. In 2008, 93 clients were assisted through this project. It is delivered by a staff of 1.2 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Support for Young Families	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #16 Metropolitan United Church
56 Queen St E, Toronto (Ward: 27)

Organization Summary:

The church is located in the Toronto and East York Community District and serves people from throughout the City of Toronto. Resources for people who are homeless or at risk of homelessness include: a drop-in, a food bank and clothing room, a computer centre, an art program, emergency counselling provided by trained counselors, an outreach and support worker, a Shared Care Mental Health team including a doctor, nurse, outreach worker, and a consulting psychiatrist, and haircuts provided by a volunteer hairstylist.

Project(s) Description(s):

Housing Help Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and serves clients from the ward and adjacent wards. Housing help services are provided for homeless people and include individual support, referrals, and assistance with accessing and maintaining housing. In 2008, 300 clients were assisted through this project. It is delivered by a staff of 1.2 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Help Services	\$54,034.21	\$55,114.89	\$55,114.89
Total:	\$54,034.21	\$55,114.89	\$55,114.89

Recommendation:

This organization is recommended for funding up to \$55,114.89, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #17 Midaynta Community Services
 1992 Yonge St, Ste 203, Toronto (Ward: 22)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works to improve the standard of living of families, women and children, youth and seniors by the provision of quality settlement services to assist newcomers in the Somali community in the City of Toronto. It also provides assistance to individuals and families experiencing difficulties with social assistance, housing, education and training, employment, legal, and settlement issues. Services for people who are homeless or at-risk of homelessness include assistance finding and maintaining housing.

Project(s) Description(s):

Housing Support Services for Somalis

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and serves clients in wards across the City. This project provides culturally sensitive assistance to prevent homelessness primarily in the Somali community. Services include housing access and eviction prevention, referrals, counselling, advocacy, mentoring programs, tenant-landlord mediation, and peer support initiatives. In 2008, 331 clients were assisted through this project. It is delivered by a staff of 1.0 FTE and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Support Services for Somalis	\$56,321.88	\$57,448.32	\$57,448.32
Total:	\$56,321.88	\$57,448.32	\$57,448.32

Recommendation:

This organization is recommended for funding up to \$57,448.32, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #18 MUC Shelter Corporation (Sojourn House)

101 Ontario Street, Toronto (Ward: 28)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with refugees from across the City. Services include a 50-bed shelter and 76-bed transitional program for mixed adults and families, a refugee settlement project, and housing assistance.

Project(s) Description(s):

Newcomer Housing Support Program

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and serves newcomer refugees and refugees from across the City who are experiencing settlement difficulties that may result in the loss of their housing. Services are provided in house to those residing in the shelter and off-site to community clients referred from other agencies. The program operates on a case management basis and coordinates services with external agencies. In 2008, 370 clients were assisted through this project. It is delivered by a staff of 2.0 FTE and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Newcomer Housing Support Program	\$108,310.84	\$110,477.06	\$110,477.06
Total:	\$108,310.84	\$110,477.06	\$110,477.06

Recommendation:

This organization is recommended for funding up to \$110,477.06, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #19 Native Child and Family Services of Toronto
 30 College Street, Toronto (Ward: 27)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with Aboriginal people across the City. Services include family violence treatment and prevention, individual and family counselling, youth outreach, and child welfare services which include traditional Aboriginal alternatives to foster/group homes. Services for people who are homeless include a 12-bed transitional program for young men ages 16-24 years, street outreach, and a drop-in program for Aboriginal street youth.

Project(s) Description(s):

Native Youth Housing Program

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Wards 27 and serves clients in the Toronto and East York and Scarborough Community Council Districts, including in priority neighbourhoods. This project provides culturally sensitive housing support to Native youth. Services include housing access and eviction prevention, referrals to other support services, life skills, self-help, and mutual support. In 2008, 84 clients were assisted through this project. It is delivered by a staff of 1.0 FTE, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Native Youth Housing Program	\$54,155.63	\$55,238.74	\$55,238.74
Total:	\$54,155.63	\$55,238.74	\$55,238.74

Recommendation:

This organization is recommended for funding up to \$55,238.74, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #20 Native Women's Resource Centre of Toronto
 191 Gerrard Street East, Toronto (Ward: 27)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and provides ongoing support to Aboriginal women across the City of Toronto. Services include crisis counselling, information and referral, cultural crafts and support groups, advocacy, urban orientation, a tutoring and homework club, and job preparation. Services for women who are homeless or at risk of homelessness include clothing, showers, food programs, and help with housing issues.

Project(s) Description(s):

Housing Program

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and serves clients in the Toronto and East York and Scarborough Community Council Districts, including in priority neighbourhoods. This project provides culturally sensitive housing assistance to Aboriginal women and their children. Services include assistance to find and maintain housing, and referrals to other resources and programs designed to build informal support networks. In 2008, 124 clients were assisted through this project. It is delivered by a staff of 1.0 FTE and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Program	\$55,326.39	\$56,432.92	\$56,432.92
Total:	\$55,326.39	\$56,432.92	\$56,432.92

Recommendation:

This organization is recommended for funding up to \$56,432.92, which includes a 2% increase.

Conditions:

Additional conditions of funding have been attached to the Letter of Understanding between the City and the organization.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #21 Nazareth House
 455 Palmerston Blvd., Toronto (Ward: 19)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and provides transitional housing and supports to single women and women with children. Residents include formerly homeless women and their children. Supports and services include individual counselling to help identify problems, set goals and create action plans; creating community development opportunities; and referrals to community agencies.

Project(s) Description(s):

Housing Help Supports

(Start: 01-Jan-2010 End: 31-Dec-2010)

The project's main office is located in Ward 19. This project provides support services to women and women with children living at Nazareth House in Ward 19 to assist them to maintain their housing. Support services include conflict mediation; community development; crisis intervention; referrals regarding income supports, employment and health care; and assistance with budgeting, homemaking, community living and personal care. In 2008, 28 clients were assisted through this project. It is delivered by a staff of 6.6 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Help Supports	\$120,684.14	\$123,097.82	\$123,097.82
Total:	\$120,684.14	\$123,097.82	\$123,097.82

Recommendation:

This organization is recommended for funding up to \$123,097.82, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #22 Neighbourhood Information Post
 269 Gerrard St E, 2nd Flr, Toronto (Ward: 28)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with individuals and families. Services include information and referral, case management, and settlement services. Services for people who are homeless or at risk of homelessness include eviction prevention, a rent bank, and a trusteeship program.

Project(s) Description(s):

Rent Bank Access Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and primarily serves clients from the Toronto and East York and Etobicoke York Community Council Districts. This project provides information and support to low income households to help stabilize their housing and prevent eviction. Services include access to interest-free loans, seasonal utility grants, mediation, and counselling. In 2008, 134 clients were assisted through this project. It is delivered by a staff of 1.5 FTEs and funded by multiple sources which include the City.

Rent Bank Central Coordinating Office

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and serves clients from wards across the City, including priority neighbourhoods. This project provides co-ordination and financial administration for the Rent Bank Loan Fund throughout the City of Toronto. Services include financial assessment, approval of loans, distribution of funds to seven agencies that provide interest free loans to low income families facing eviction, and follow-up for loan repayment. In 2008, 3858 clients were assisted through this project. It is delivered by a staff of 3.8 FTEs and funded by multiple sources which include the City.

Trusteeship Project

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and primarily serves clients from the Toronto and East York and Etobicoke York Community Council Districts. This project provides eviction prevention assistance to low income households who are at risk of becoming homeless using a case management approach, which includes supportive counselling, budgeting, and monthly rental payments on behalf of tenants. In 2008, 60 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
Rent Bank Access Centre	\$51,000.00	\$52,020.00	\$52,020.00
Rent Bank Central Coordinating Office	\$68,644.60	\$70,017.49	\$70,017.49
Trusteeship Project	\$27,077.83	\$27,619.39	\$27,619.39
Total:	\$146,722.43	\$149,656.88	\$149,656.88

Recommendation:

This organization is recommended for funding up to \$149,656.88, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #23 Neighbourhood Link Support Services
 3036 Danforth Avenue, Toronto (Ward: 32)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with local residents. Services include youth employment, information, and referrals for seniors and families. Services for people who are homeless or at risk of homelessness include community dining, and assistance to find and maintain housing.

Project(s) Description(s):

Seniors Housing Access and Support

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 32 and primarily serves clients in the ward and adjacent wards, including in priority neighbourhoods. This project provides housing supports primarily to vulnerable seniors, but also to newcomers and individuals with mental health issues who are homeless or at risk of homelessness. Services include crisis intervention, eviction prevention, assistance finding and maintaining housing, and referrals to other services. In 2008, 230 clients were assisted through this project. It is delivered by a staff of 1.0 FTE, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Seniors Housing Access and Support	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #24 Oolagen Community Services
 65 Wellesley St E, Ste 500, Toronto (Ward: 27)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and provides two residential treatment facilities and a number of support services for adolescent youth and their families. Services for people who are homeless or at risk of homelessness include supports for homeless young parents.

Project(s) Description(s):

Homeless Young Families

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and serves clients from wards across the City, including in priority neighbourhoods. This project provides support to homeless young mothers and their children to assist them in obtaining and maintaining appropriate housing. Services are designed using the "Wraparound" model in which an individual support team works with the young mother and a Wraparound Facilitator to address the individual support needs of each client. In 2008, 25 clients were assisted through this project. It is delivered by a staff of 1.0 FTE, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Homeless Young Families	\$55,074.91	\$56,176.41	\$56,176.41
Total:	\$55,074.91	\$56,176.41	\$56,176.41

Recommendation:

This organization is recommended for funding up to \$56,176.41, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #25 Parkdale Activity Recreation Centre

1499 Queen Street West, Toronto (Ward: 14)

Organization Summary:

This organization is located in the Toronto and East York Community Council district and provides a drop-in environment to residents of Parkdale, many of whom are survivors of the psychiatric system. Services include a member-driven drop-in, meals, and a range of housing and social supports.

Project(s) Description(s):

Money Matters - Voluntary Trusteeship Program

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 14 and primarily serves clients from Toronto and East York and Etobicoke York Community Council Districts. This project provides financial management and voluntary trusteeship services to psychiatric survivors, individuals with serious addictions or concurrent disorder, and people who are homeless or at risk of homelessness. This project helps prevent homelessness by improving the client's ability to access and maintain housing. In 2008, 52 clients were assisted through this project. It is delivered by a staff of 0.5 FTE, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Money Matters - Voluntary Trusteeship Program	\$28,160.94	\$28,724.16	\$28,724.16
Total:	\$28,160.94	\$28,724.16	\$28,724.16

Recommendation:

This organization is recommended for funding up to \$28,724.16, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #26 Regent Park Community Health Centre
 465 Dundas St E, Toronto (Ward: 28)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with local residents. Services include a broad range of medical services, client intervention and assistance, a health card kiosk, an identification clinic, and outreach to local newcomers. Services for people who are homeless or at risk of homelessness include supports for newcomers and an art program for women.

Project(s) Description(s):

African Housing Support Program

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and serves clients in the Toronto and East York and Etobicoke York Community Council Districts. This project provides culturally sensitive support primarily to people from Africa who are homeless, or at risk of homelessness. Services include case management, advocacy, referrals, and assistance in accessing and maintaining housing. In 2007, 186 clients were assisted through this project. It is delivered by a staff of 1.2 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
African Housing Support Program	\$47,535.68	\$48,486.39	\$48,486.39
Total:	\$47,535.68	\$48,486.39	\$48,486.39

Recommendation:

This organization is recommended for funding up to \$48,486.39, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #27 Scarborough Housing Help Centre
 2500 Lawrence Avenue East, Unit 205, Scarborough (Ward: 37)

Organization Summary:

This organization is located in the Scarborough Community Council District and works with local residents who need assistance with housing. Services for people who are homeless or at risk of homelessness include assistance in accessing and maintaining housing and a program for young parents.

Project(s) Description(s):

Rent Bank Access Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 37 and serves clients in the Scarborough Community Council District, including in priority neighbourhoods. This project provides information and support to help low income households stabilize their housing and prevent eviction and homelessness. Services include access to interest free loans, seasonal utility grants, mediation and counselling. In 2008, 240 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Scarborough Housing Help

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 37 and serves clients in the Scarborough Community Council District, including in priority neighbourhoods. This project provides housing assistance for individuals, young parents and families who are homeless or at risk of homelessness. Services include assistance with finding and keeping housing, eviction prevention and mediation. Assistance with accessing income support programs and follow-up services are also provided to ensure the clients' housing situation and supports in the community are stabilized. In 2008, 1,446 clients were assisted through this project. It is delivered by a staff of 3.5 FTEs.

Streets to Homes Follow-up Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

The Streets to Homes Follow up project provides housing follow-up services to individuals who were homeless or at risk of homelessness and have been housed by the Streets to Homes Outreach team. Services include follow up support services for up to one year from the date of placement. Follow up support workers meet with clients on an ongoing basis, and through case management and case planning, are expected to monitor each individual's progress. Follow-up support workers assist clients in building partnerships with the community-based agencies and mainstream services in their home area to establish stronger ties to their new community and acquire the necessary tools and skills to gain control over their lives and personal circumstances. In 2008, 26 clients were assisted through this project. It is delivered by a staff of 2.0 FTEs.

Project	2009 Allocated	2010 Requested	2010 Recommended
Rent Bank Access Centre	\$51,000.00	\$52,020.00	\$52,020.00
Scarborough Housing Help	\$274,121.47	\$279,603.90	\$279,603.90
Streets to Homes Follow-up Services	\$54,100.80	\$55,182.82	\$55,182.82
Total:	\$379,222.27	\$386,806.72	\$386,806.72

Recommendation:

This organization is recommended for funding up to \$386,806.72, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #28 **Sistering: A Woman's Place**
 962 Bloor Street West, Toronto (Ward: 19)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with women 16 years of age and older who are homeless or at-risk of homelessness. Services include a drop-in, outreach program, and social/recreational programs.

Project(s) Description(s):

Sistering Housing Support

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 18 and primarily serves clients from the Toronto and East York Community Council District. This project provides housing support and intervention to vulnerable women. Housing supports include assistance finding and maintaining housing, counselling, mediation, referrals to other resources, help accessing financial resources, accompaniment to housing appointments, conflict resolution and landlord outreach. In 2008, 260 clients were assisted through this project. It is delivered by a staff of 3.0 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Sistering Housing Support	\$117,824.04	\$120,180.52	\$120,180.52
Total:	\$117,824.04	\$120,180.52	\$120,180.52

Recommendation:

This organization is recommended for funding up to \$120,180.52, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #29 St. Stephen's Community House
 91 Bellevue Avenue, Toronto (Ward: 20)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with people of all ages. Services include counselling and referral, employment/training, settlement services, a day care and a range of other programs. Services for people who are homeless or at risk of homelessness include the Corner Drop-in, street outreach, and other programs.

Project(s) Description(s):

Corner Drop-in Housing Help
 (Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 20 and serves clients in the Toronto and East York Community Council District. This project provides housing assistance to chronically homeless and socially isolated single adults who use the Corner-Drop-in. Housing services include assistance finding and keeping housing, counselling, assessment, eviction prevention, voluntary trusteeship, accompaniment to housing appointments, and referrals to other resources. In 2008, 704 clients were assisted through this project. It is delivered by a staff of 13.8 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Corner Drop-in Housing Help	\$58,740.26	\$59,915.07	\$59,915.07
Total:	\$58,740.26	\$59,915.07	\$59,915.07

Recommendation:

This organization is recommended for funding up to \$59,915.07, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #30 Stonegate Community Health Centre
 150 Berry Rd, Etobicoke (Ward: 05)

Organization Summary:

This organization is located in the Etobicoke York Community Council District and works with local residents. Services include primary health care and health promotion for individuals and families, domestic violence programs, nutrition counselling, youth recreation programs, and English as a Second Language/literacy programs. Services for people who are homeless or at risk of homelessness include a homeless prevention project.

Project(s) Description(s):

Homelessness Prevention Program

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 5 and serves clients from the ward and adjacent wards. This project provides housing assistance for local youth, seniors, single parent families, and newcomers who are homeless or at-risk of becoming homeless. Services include assistance finding and keeping housing, liaising with landlords and workshops on life skills, budgeting, job searching, and tenant issues. In 2008, 289 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
Homelessness Prevention Program	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #31 **Syme-Woolner Neighbourhood & Family Centre**
 2468 Eglinton Ave. W., Main Floor, Toronto (Ward: 12)

Organization Summary:

This organization is located in the Etobicoke York Community Council District and works with local residents. Services include information and referrals, a legal clinic, family resource centre programs, and a range of other programs for people of all ages. Services for people who are homeless or at risk of homelessness include housing supports, Jane's Drop-in, and an identification clinic.

Project(s) Description(s):

York Housing Supports

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 12 and primarily serves clients from the ward. This project provides housing support and eviction prevention services to people who are homeless or at-risk of homelessness. Services include assistance finding and maintaining housing and referrals to other resources. In 2008, 239 clients were assisted through this project. It is delivered by a staff of 1.0 FTE, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
York Housing Supports	\$81,774.40	\$83,409.89	\$83,409.89
Total:	\$81,774.40	\$83,409.89	\$83,409.89

Recommendation:

This organization is recommended for funding up to \$83,409.89, which includes a 2% increase.

Conditions:

Additional conditions of funding have been attached to the Letter of Understanding between the City and the organization.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #32 Toronto Christian Resource Centre
 14 Blevins Place, Unit 6, Toronto (Ward: 28)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with local low-income people. Services include assistance securing affordable housing for single people, tenant support, support for rooming house landlords, a health clinic and other supports. Services for homeless people include a drop-in and assistance with finding and keeping housing.

Project(s) Description(s):

Project Connect - Rooming House Tenant Support

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 28 and primarily serves clients in this and adjacent wards. Assistance is provided to low income rooming house tenants and their landlords to help prevent eviction and homelessness. Services include supports to access and maintain housing, promotion of resources available to tenants whose housing is at risk, workshops for tenants and landlords and a rooms registry listing. In 2008, 112 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
Project Connect - Rooming House Tenant Support	\$70,932.86	\$72,351.52	\$72,351.52
Total:	\$70,932.86	\$72,351.52	\$72,351.52

Recommendation:

This organization is recommended for funding up to \$72,351.52, which includes a 2% increase.

Conditions:

Additional conditions of funding have been attached to the Letter of Understanding between the City and the organization.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #33 Toronto Refugee Community Non-Profit Homes & Services
1558 Bloor St. W., Toronto (Ward: 14)

Organization Summary:

This organization, also known as Romero House, is located in the Toronto and East York Community Council District and provides supportive temporary accommodation and services to newcomers. Services include information and referrals, community events, a women’s group, summer camp, and housing search support. Services for people at risk of homelessness include the Housing Support for New Canadians project.

Project(s) Description(s):

Housing Support for New Canadians

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 14 and serves clients from wards across the City. This project provides culturally sensitive assistance to prevent homelessness among refugee claimants. Services include assistance in accessing and maintaining housing, providing food vouchers, furniture and clothing to clients, and referrals to other resources. In 2008, 363 clients were assisted through this project. It is delivered by a staff of 4.2 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Housing Support for New Canadians	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #34 VHA Home Healthcare
 477 Mt. Pleasant Road, Suite 500, Toronto (Ward: 22)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and provides community-based health and home support services across the City for people with physical, psychiatric or developmental disabilities. Services include home health care, family care, infant and multiple birth support, and supportive housing. Services for people who are homeless or at risk of homelessness include personal supports for vulnerable low income tenants who are facing eviction.

Project(s) Description(s):

Extreme Cleaning Service

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 22 and serves clients in wards east of Yonge Street including in priority neighbourhoods. This project helps prevent tenants from being evicted from their housing due to unsanitary/unsafe conditions. Extensive cleaning services are offered to individuals experiencing mental illness, physical disabilities, and/or addictions, who have been unable to keep their living quarters up to public health standards, and are in imminent danger of being evicted. Follow-up homemaking services are available through United Way Toronto funding to help tenants learn the skills to maintain a clean living environment and avoid eviction. In 2008, 83 clients were assisted through this project. It is delivered by a staff of 4.0 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Extreme Cleaning Service	\$33,793.24	\$34,469.10	\$34,469.10
Total:	\$33,793.24	\$34,469.10	\$34,469.10

Recommendation:

This organization is recommended for funding up to \$34,469.10, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #35 Warden Woods Community Centre
 74 Firvalley Crt, Scarborough (Ward: 35)

Organization Summary:

This organization is located in the Scarborough Community Council District and works with local residents. Services include a variety of programs for people of all ages such as counselling for youth, employment resources, after school programs, settlement support, meals on wheels and home support. Services for people who are homeless or at risk of homelessness include a drop-in and assistance with housing.

Project(s) Description(s):

Prevention of Homelessness Among Older Adults

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 35 and serves clients in the Scarborough and Toronto and East York Community Council Districts, including in priority neighbourhoods. This project provides support to older adults who are homeless or at risk of homelessness using a case management approach to assist individuals to find appropriate housing and to prevent eviction. In addition, the project provides a series of conflict resolution workshops for landlords or clients in the program. In 2008, 97 clients were assisted through this project. It is delivered by a staff of 1.09 FTEs.

Project	2009 Allocated	2010 Requested	2010 Recommended
Prevention of Homelessness Among Older Adults	\$64,853.33	\$66,150.40	\$66,150.40
Total:	\$64,853.33	\$66,150.40	\$66,150.40

Recommendation:

This organization is recommended for funding up to \$66,150.40, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #36 West Hill Community Services
 3545 Kingston Road, Scarborough (Ward: 36)

Organization Summary:

This organization serves residents of the southeast area of the Scarborough Community Council District. The organization provides a health clinic and a range of community services for people of all ages who are homeless or a risk of homelessness.

Project(s) Description(s):

Community Support Project

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 36 and serves clients in the Scarborough Community Council District, including in priority neighbourhoods. This project provides support to people who are homeless or at risk of homelessness to assist them to secure and maintain affordable housing. Services include assessment and assistance in housing placement, crisis intervention, and eviction prevention. In 2008, 286 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
Community Support Project	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #37 West Toronto Community Legal Services
 21 St. Clair Ave. East, Suite 400, Toronto (Ward: 19)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and provides a range of legal services to low-income people. Services include community education, information and referrals, and assistance with housing, employment, immigration and income support issues. Services for people who are homeless or at risk of homelessness include assistance with eviction prevention and West Toronto Housing Help Services.

Project(s) Description(s):

Homelessness Prevention Project

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Wards 13, 19, 21 & 27 and primarily serves clients from the Toronto and York Community Council Districts. This project provides assistance to prevent homelessness among vulnerable tenants. Services include the development of eviction prevention strategies, a west-end housing registry, housing help services, individual support services to tenants, conflict resolution, and referrals. In 2008, 448 clients were assisted through this project. It is delivered by a staff of 2.5 FTEs, and funded by multiple sources which include the City.

West Toronto Housing Help Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

The West Toronto Housing Help Centre provides mobile housing help services at several locations to assist people who are homeless or at risk of homelessness to access housing; and helps people who are at risk of homelessness to keep their housing. The services are provided in the area bounded by the Humber River in the west, St. Clair Avenue in the north, Lake Ontario in the south, and Yonge Street to the east. This area has high levels of identified need and few housing help services available. In 2008, 1,722 clients were assisted. It is delivered by a staff of 4.5 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Homelessness Prevention Project	\$56,335.06	\$57,461.76	\$57,461.76
West Toronto Housing Help Services	\$181,029.60	\$184,650.19	\$184,650.19
Total:	\$237,364.66	\$242,111.95	\$242,111.95

Recommendation:

This organization is recommended for funding up to \$242,111.95, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #38 **Wigwamen**
 25 Imperial St, Ste 310, Toronto (Ward: 22)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and provides over 400 non-profit housing units for Aboriginal people in the City of Toronto. Services for people who are homeless or at risk of homelessness include housing outreach and support, skills training, cultural support and education, pre-schooling programs, and work with Aboriginal offenders.

Project(s) Description(s):

Aboriginal Housing Support Centre
 (Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 42 and serves clients in wards across the City, including in priority neighbourhoods. This project provides culturally appropriate supports, counselling, referral and outreach services, and works with other service providers to enhance supports to Aboriginal households who are homeless or at risk of homelessness. In 2008, 163 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Project	2009 Allocated	2010 Requested	2010 Recommended
Aboriginal Housing Support Centre	\$54,155.65	\$55,238.76	\$55,238.76
Total:	\$54,155.65	\$55,238.76	\$55,238.76

Recommendation:

This organization is recommended for funding up to \$55,238.76, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS

Housing Help Services Outside Shelters: Partnership Program

Agency #39 WoodGreen Community Services

835 Queen St. E., Toronto (Ward: 30)

Organization Summary:

This organization is located in the Toronto and East York Community Council District and works with local residents. Services include a range of programs for people of all ages, permanent housing, and community information. Services for people who are homeless or at risk of homelessness include assistance with finding and maintaining housing.

Project(s) Description(s):

Comprehensive Housing Help & Eviction Prevention

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 30 and serves clients from wards in the Toronto and East York Community Council District, including in priority neighbourhoods. It assists low income clients in finding and keeping housing. Services include negotiation and mediation with landlords and tenants. In 2008, 1,167 clients were assisted through this project. It is delivered by a staff of 1.9 FTEs and funded by multiple sources which include the City.

Rent Bank Access Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 30 and primarily serves clients in the ward and an adjacent ward. This project provides information and support to low income households to help stabilize their housing, and prevent eviction and homelessness. Services include access to interest-free loans, seasonal utility grants, mediation, and counselling. In 2008, 89 clients were assisted through this project. It is delivered by a staff of 1.0 FTE, and funded by multiple sources which include the City.

Rooming House Emergency Relocation Project

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 30 and serves clients from wards in the Toronto and East York, Etobicoke York and North York Community Council Districts, including in priority neighbourhoods. It provides assistance to vulnerable low income single persons and their landlords in rooming houses, boarding homes, lodging houses, bachelorettes, and similar housing. Services include the implementation of an Emergency Relocation Service for displaced tenants, emergency support, housing help, eviction prevention, mediation, on-going follow-up, outreach and education. In 2008, 114 clients were assisted through this project. It is delivered by a staff of 1.0 FTE and funded by multiple funding sources which include the City.

Strong Communities Rent Supplement Portable Project

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 30 and serves clients primarily in wards in the Toronto and East York Community Council District, including in priority neighbourhoods. This project assists former occupants of Tent City and Streets to Homes clients to stabilize their housing. Services include crisis intervention, informal counselling, mediation with landlords and other tenants, referrals to appropriate community support services, assistance with maintaining access to rent supplements and income supports, and moving to more suitable housing. In 2008, 101 clients were assisted through this project. It is delivered by a staff of 4.15 FTEs and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Comprehensive Housing Help & Eviction Prevention	\$127,078.52	\$129,620.09	\$129,620.09
Rent Bank Access Centre	\$51,000.00	\$52,020.00	\$52,020.00
Rooming House Emergency Relocation Project	\$56,321.88	\$57,448.32	\$57,448.32
Strong Communities Rent Supplement Portable Project	\$197,676.00	\$201,629.52	\$201,629.52

Total:	\$432,076.40	\$440,717.93	\$440,717.93
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Recommendation:

This organization is recommended for funding up to \$440,717.93, which includes a 2% increase.

Conditions:

Additional conditions of funding have been attached to the Letter of Understanding between the City and the organization.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #40 Yonge Street Mission
 270 Gerrard Street East, Toronto (Ward: 28)

Organization Summary:

This organization is located in the Toronto and East York Community Council District, and works with people who are homeless and/or living in poverty. Services include daycare, medical and dental services, computer literacy centre, and clothing store. Services for people who are homeless include Evergreen Centre for Street Youth, a drop-in centre offering housing assistance and parent relief for street youth.

Project(s) Description(s):

Evergreen Housing Access for Youth
 (Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 27 and primarily serves clients in the ward and adjacent wards. Housing support services are provided to street-involved youth at the Evergreen Centre for Street Youth through the Drop-in Program and Employment Resource Centre by assisting youth to move into emergency shelters, transitional housing, and/or permanent accommodation. In 2008, 899 clients were assisted through this project. It is delivered by a staff of 1.4 FTEs, and funded by multiple sources which include the City.

Project	2009 Allocated	2010 Requested	2010 Recommended
Evergreen Housing Access for Youth	\$54,154.90	\$55,238.00	\$55,238.00
Total:	\$54,154.90	\$55,238.00	\$55,238.00

Recommendation:

This organization is recommended for funding up to \$55,238.00, which includes a 2% increase.

2010 HOMELESSNESS PROGRAMS
Housing Help Services Outside Shelters: Partnership Program

Agency #41 York Community Services
 1651 Keele St, Toronto (Ward: 12)

Organization Summary:

This organization is located in the Etobicoke York Community Council District and works with local residents. Services include health care, social services, legal aid and income tax clinics, budget counselling, friendly visiting, transportation for seniors, snow shovelling, and an interpreters' bureau. Services for people who are homeless or at risk of homelessness include a rent bank and assistance in finding and keeping housing.

Project(s) Description(s):

Rent Bank Access Centre

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 12 and primarily serves clients from the ward and adjacent wards. This project provides support to low income households to help stabilize their housing and prevent eviction. Services include access to interest-free loans, seasonal utility grants, mediation, and counselling. In 2008, 110 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

Streets to Homes Follow-up Services

(Start: 01-Jan-2010 End: 31-Dec-2010)

The Streets to Homes Follow up project provides housing follow-up services to individuals who were homeless or at risk of homelessness and have been housed by the Streets to Homes Outreach team. Services include follow up support services for up to one year from the date of placement. Follow up support workers meet with clients on an ongoing basis, and through case management and case planning, are expected to monitor each individual's progress. Follow-up support workers assist clients in building partnerships with the community-based agencies and mainstream services in their home area to establish stronger ties to their new community and acquire the necessary tools and skills to gain control over their lives and personal circumstances. In 2008, 27 clients were assisted through this project. It is delivered by a staff of 1.0 FTE.

York Housing Help

(Start: 01-Jan-2010 End: 31-Dec-2010)

This project is located in Ward 12 and serves clients in the Etobicoke York, North York and Toronto and East York Community Council Districts. This project provides assistance accessing and maintaining housing through services such as case management, counselling, advocacy, crisis intervention, referrals, peer support, community education and landlord-tenant mediation. In 2008, 943 clients were assisted through this project. It is delivered by a staff of 2.5 FTEs.

Project	2009 Allocated	2010 Requested	2010 Recommended
Rent Bank Access Centre	\$51,000.00	\$52,020.00	\$52,020.00
Streets to Homes Follow-up Services	\$54,100.80	\$55,182.82	\$55,182.82
York Housing Help	\$137,339.14	\$140,085.92	\$140,085.92
Total:	\$242,439.94	\$247,288.74	\$247,288.74

Recommendation:

This organization is recommended for funding up to \$247,288.74, which includes a 2% increase.